

LESCO'S DIGITAL BANKING SERVICES UPGRADE

HOW TO PREPARE

- Complete all online and mobile transactions prior to Friday, July 1. Systems (online banking, mobile banking and bill pay) will be temporarily unavailable starting Thursday, June 30 at 5 PM EST until Tuesday, July 5.
- You may want to consider printing out a copy of existing payees, eBills, recent account history in online banking, and recurring payments for your reference.
- For all online banking and mobile app users, please have all of your full account numbers to complete the new online banking setup in July (instructions inside on how to obtain your full account numbers).



NEW & IMPROVED DIGITAL BANKING USER GUIDE

COMING TO YOU
JULY 5, 2022



LESCO FCU DIGITAL BANKING



Here's what you
need to know



Obtaining Your Full Account Numbers

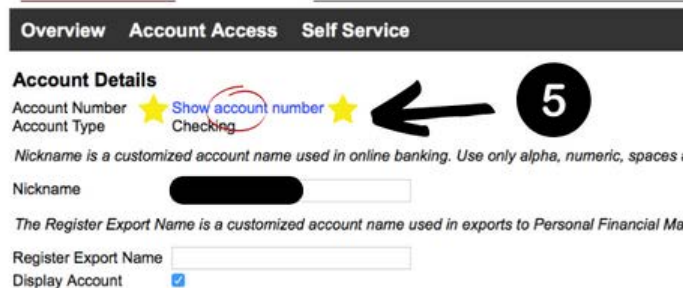
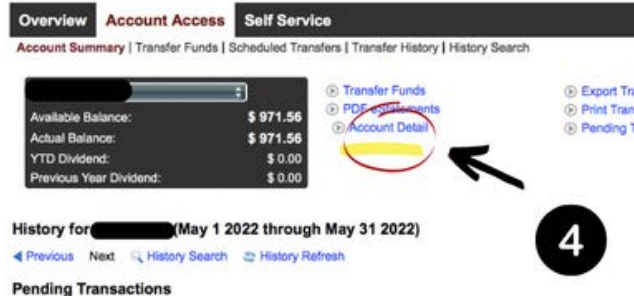
Before July 1, 2022

In order to register as a digital banking user on the new and improved system, you will need to obtain your full account numbers for all of your Lesco FCU accounts. Here's how you can easily retrieve them:

1. Go to www.lescofcu.com and click on the **Online Account Login** button (top right corner). Enter your current username and password to log in as your normally would.
2. Once you are logged in, you will see the standard overview page. From there, click, **Account Access**, and click **Switch to List View**.
3. **List View** will show you all of your Lesco accounts. If you don't see one of your accounts, please call Lesco to have it added.
4. To retrieve each full account number, you will click on each individual account.
5. This pulls up information for that specific account, and then you click on **Account Detail**.
6. This brings you to that specific account's detail page and you click on **Show Account Number**.
7. Please write each full account number down, store it in a safe and secure place, and repeat this process for each of your remaining online banking accounts.
8. You will input these account numbers into the new platform beginning July 5, 2022. **Your first-time login username will be your Lesco Federal Credit Union account number excluding the suffixes.** Once you have successfully logged in for the first time, you will be prompted to create a new username.
9. You will still go to www.lescofcu.com to log in to the new Online Banking platform. Beginning, July 5, when you visit www.lescofcu.com, further instructions will be provided to log in to the new platform.

Please see the following visuals

How to Get Your Full Account Numbers



Stay in the know! Important Info

All account history, transactions, and access should be reviewed and saved if desired, prior to **5pm EST on Thursday, June 30th, 2022**. After 5pm EST, our online banking and core system will be taken offline as we begin the upgrade.

No account access, online/mobile transactions or bill pay will be available at this time. You may still use your credit/debit cards, however; lower daily spending limits will apply during this upgrade period. If you are currently enrolled in eStatements, you will not have to re-enroll, but you will not have access to past statements.

We will be closed Friday, July 1st and reopen Tuesday, July 5th during normal business hours.

Daily Limits (July 1 - July 5)

ATM: \$100
Point of Sale: \$200
Cash Equivalent: \$100
Card Not Present: \$100
Aggregate: \$300

Lesco Mobile App

1. We kindly ask that before logging in to the new mobile app, you delete the old mobile app and reinstall the new Lesco mobile app (once available, 3-5 business days after July 5). You can find the mobile app by going to the App Store (iPhone) or Google Play (Android) and searching "Lesco Federal Credit Union."
2. There will be a slight delay (after July 5, 3-5 business days) to use your mobile app. This is due to app store synchronization.
3. Please complete the initial setup through the new online banking platform (beginning July 5) before you log in to the mobile app. The new online banking username and password you create will be used to log in to the new mobile app.